

## **TERMS AND CONDITIONS**

- Consumption and usage of alcohol, tobacco and narcotics is strictly restricted within the premises.
- The resort is best suits for family and couples.
- Loud noise and behavior that affect the serenity of the retreat and disturb the fellow guests is not appreciable.
- Svaztha, being a Vegetarian Resort, is bound to maintain a silent and tranquil ambience; hence request to bear with us in not accommodating stags, solo or group bachelors.
- Simple, healthy and delicious vegetarian cousins are served with love and care in our restaurant. Please note fixed meal timings as

Breakfast: 07:30-10.30am

Lunch: 12.30- 02.30pm

Dinner: 07.00-10.00pm.

- Room service is exclusively limited to the sick and elderly guests.
- The published tariff is subject to change periodically without any prior notice; however the tariff changes are not applicable for the advance reservations made before the changes.

## **CANCELLATION POLICY**

- 0 -10 days prior to stay - No refund will be done.
- 11-20 days prior to stay - 50% of the full amount will be refunded.
- 20 -30 days prior to stay - 75% of the full amount will be refunded.
- More than 30 days prior to stay - 90% of the full amount will be refunded. OR the dates may be changed subject to availability.
- No refund is entertained for cancellations during the peak periods. In case of a no show or cancellation of a guaranteed reservation the retreat reserves the right to levy retention charges for the entire stay.